

GAP BODHI TARU A GLOBAL JOURNAL OF HUMANITIES (ISSN - 2581-5857) Impact Factor: SJIF - 5.551, IIFS - 5.125 Globally peer-reviewed and open access journal.



DIGITALIZING INDIA: THE ASCENDANCE OF E-COMMERCE & ITS GLOBAL ECONOMIC IMPACT

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Abstract

India's e-commerce landscape has entirely transformed due to increased internet and smartphone usage, growing digital literacy, and rapid technological advancements. The nation's large middle class and its propensity for internet shopping have contributed to this growth, and government programs like Digital India have also been a major factor. This growth, which offers expansion of opportunities and attracts foreign direct investment, significantly impacts the world economy. But there are also disadvantages such as data privacy issues, cybersecurity problems, and regulatory restrictions. Despite these challenges, Indian e-commerce is transforming the Nation's and international trade and commerce trends. This research paper attempts an indepth analysis of rising e-commerce trends in India & its impact on the world economy.

Keywords: e-commerce, Digital economy, cybersecurity, online shopping.

INTRODUCTION

In India, a Nation of over 1.3 billion people, the use of digital gadgets has increased dramatically. The increasing usage of cell phones, affordable data plans, and government initiatives like Digital India have all contributed to the growth of e-commerce. From FinTech to online retail, e-commerce is transforming supply networks, investment patterns, and consumer behaviour in a number of industries.

Indian economy has grown significantly at the same time and become so large, particularly in terms of ecommerce. The digital revolution in India has resulted in a significant change that is affecting both conventional company's strategies and consumer behavior. In addition to its impact on the global economy, this development also has an effect on the Indian economy. We discuss the history, current situation, and potential effects on the global economy as we look at the burgeoning phenomenon of e-commerce in India.

1.1 The rise of E-commerce in India

India's e-commerce experience provides valuable insights into the nation's rapidly evolving digital landscape and rapid technological progress. Online buying has increased dramatically as a result of the internet rapid growth and the rising use of smartphones, which have made transactions easier and eliminated geographical restrictions. A few decades ago, it was just a small experiment that developed into a multimillion dollar industry that is now intertwined into every aspect of Indian commerce.

The advent of online marketplaces like Flipkart and Snapdeal in the early 2000s marked the beginning of India's e-commerce revolution (IBEF, 2020). To provide the foundation for a robust e-commerce industry, these pioneers overcame obstacles like logistical roadblocks, legislative ambiguity, and limited infrastructure. The industry experienced exponential expansion over time, drawing large investments from both domestic and foreign businesses, thanks to the growing middle class and rising internet penetration. In the year 2013, arrival of global behemoth Amazon into the Indian market was a historic development that propelled the growth of e-commerce in India. Its large-scale investments and bold development plans increased industry rivalry and encouraged innovation. The subsequent competition between domestic firms like Flipkart and global giants like Walmart for market supremacy gave the sector a boost of energy and vitality and resulted in unheard-of growth. In addition to completely changing the retail industry, the rise of e-commerce platforms in India has also encouraged the growth of industries that are closely associated, such as digital payments, shipping, and technological infrastructure. India's entrepreneurial ecosystem has been improved by the increasing number of start-ups that concentrate on last-mile deliveries, inventory control, and customer analytics. Additionally, the digital payment revolution represented by the widespread usage of mobile wallets and UPI-based transactions has made transactions safer and easier, which has accelerated the growth of e-commerce.

India's booming e-commerce has a significant impact on the world economy that goes well beyond its borders. India has emerged as a significant e-commerce powerhouse, drawing attention from foreign investors and businesses hoping to capitalize on the country's growing consumer market. Apart from its profitability as a market, international corporations regard India as a crucial centre for research and manufacturing. The influx of



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foreign cash and expertise has propelled India into the league of major economic players and facilitated its integration into the global supply chain.

Furthermore, India's e-commerce success story should serve as a model for other developing nations wishing to leverage digital technologies for economic development. Asia, Africa, and Latin America are observing India's success closely and attempting to imitate it through investments in digital infrastructure, the development of laws that facilitate entrepreneurship, and the promotion of an entrepreneurial culture. Digital trade has the power to uplift millions out of poverty, support equitable growth around the globe, and boost small and medium-sized enterprises.

Despite all of the excitement surrounding India's e-commerce revolution, there are still a lot of concerns and major roadblocks. There have been voiced concerns about how the rapid expansion of online retail may affect traditional brick-and-mortar businesses as well as the lives of the unorganized sector. Concerns over data privacy, cybersecurity, and regulatory compliance are additional major roadblocks that necessitate careful thought and prompt action. Finding a balance between the needs of innovation and regulation is a persistent challenge for both industry stakeholders and regulators.

2. LITERATURE REVIEW

In India, e-commerce has become a major force behind economic expansion, impacting many facets of the country's economy, society, and policies. An analysis of pertinent literature sheds light on the implications, prospects, difficulties, and trajectory of the Indian e-commerce explosive growth.

In their analysis of the legal framework controlling e-commerce in India, Patel and Singh (2023) look at the industry's financial ramifications as well as its growth potential. They draw attention to the necessity of strict rules in order to promote sustainable growth and reduce possible threats. On the other hand Kumar and Reddy (2022) highlight the financial implications of e-commerce rapid expansion and highlight how it contributes to GDP growth and employment creation. Their research emphasises how crucial it is to comprehend the financial effects of e-commerce growth in order to make wise policy decisions. The socioeconomic elements affecting the adoption of e-commerce in India and its implications for economic development are examined by Sharma and Verma (2021). Their research highlights how consumer behaviour, technology developments, and economic results are all intertwined. The impact of e-commerce on the competitiveness and worldwide reach of Small and Medium Enterprises (SMEs) in India is emphasised by Choudhary and Jain (2020). They highlighted the chances and difficulties that SMEs have in the face of e-commerce platforms' growing hegemony. Das and Sinha (2019) examine how the country's digital economy has revolutionised as a result of Digital India efforts that have supported the expansion of e-commerce. Their research emphasises how government regulations and the growth of digital infrastructure can significantly impact the rise of e-commerce. Gupta and Khan (2018) explore the significant advancements, challenges, and financial impacts of the mobile e-commerce industry, with an emphasis on its expansion in India. Their research clarifies how mobile commerce is developing and what it means for both consumers and enterprises. In their study, Patel and Mishra(2017) explore how e-commerce could help India's rural communities grow and close the gap between them and the city. Their research highlights how e-commerce may foster inclusive growth and economic prospects in a variety of geographical areas. Mahipal (2018) highlights that e-commerce has the potential to grow exponentially on both a domestic and global scale, provided that security and regulatory requirements are met. The report emphasises how crucial it is for the government to get involved in creating a supportive regulatory environment that would promote sustainable development.Agarwal et al. (2012) offer valuable perspectives on the present state of e-commerce in India by scrutinising its development and influence on electronic commerce. Their research provides insightful viewpoints on the obstacles and possibilities reshaping the e-commerce scene. Yapar et al. (2010) emphasise the importance of e-commerce in day-to-day activities, crediting globalisation and the quick development of information and technology for its rise. The study underscores the interdependence between globalisation, technical advancement, and e-commerce. On reviewing the above mentioned literature we find the research gap to identify impact of e-commerce in India and its impact on global aspect so we propose following objectives.

3. OBJECTIVES

The main objectives of this research work are -

- To identify post-independence trends of e-commerce in India.
- To investigate the impact of e-commerce growth on enhancing the Indian economy.

• To analyze the contribution of this boon in digitalization of the Indian economy and its role in stimulating the global economy.



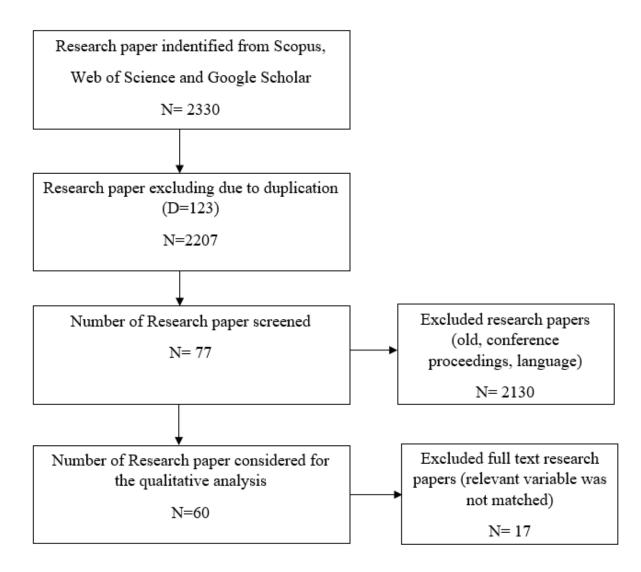
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4. **RESEARCH METHODOLOGY**

To analyze the impact of digitalization and e-commerce on the Indian economy using the PRISMA methodology, a systematic review of the literature was conducted across multiple databases such as Scopus, Google Scholar and Web of Science. The search was focus on studies from the past decade, using keywords like "digitalization," "e-commerce," and "Indian economy." Relevant studies was selected based on predefined inclusion criteria, such as those exploring economic indicators like GDP, employment, and market dynamics within the Indian context. Data from the selected studies was extracted and synthesized to identify key trends and the overall impact of digitalization and e-commerce on Indian economic growth and development. The analysis was also including an assessment of the quality and potential biases of the studies, ensuring that the findings are robust and reliable. The results were providing insights into how digital transformation is shaping India's economy and inform future policy decisions.



PRISMA Model (developed by author)

5. FINDINGS

In India, e-commerce has expanded dramatically since its start. Indian robust digital infrastructure, e-commerce platforms, and digital services have established it as a major worldwide player. Smartphone usage is rising, data plans are getting more reasonably priced, and people are getting used to buying online.E-commerce is starting to play a significant role in Indian economy.From basic internet retail, the e-commerce landscape has grown into

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a sophisticated ecosystem since independence. Sales, shipping, manufacturing, and related operations have all increased.

Its growth has been facilitated by a strong infrastructure, digital payments, and the ease of online shopping. Digitalization in the manufacturing and service industries has increased productivity and created jobs. It is anticipated that e-commerce would increase its share of India's GDP in the next years. Foreign direct investment (FDI) in Indian e-commerce has significantly increased as a result of the country's potential as a digital market. This growth has paved the way for Indian economy to contribute towards a surge in Global economic conditions as well.

6. **CONCLUSION**

The digitalization of Indian economy, epitomized by the meteoric rise of e-commerce, heralds a new era of growth and dynamism with profound implications for the global economy. India's journey from a nascent market to a major e-commerce hub underscores the transformative power of digital technologies in reshaping economies and societies. As India, continues to chart its course in the digital age, leveraging its demographic dividend and technological prowess, the world watches with anticipation, recognizing the country's pivotal role in shaping the future of global commerce.

7. LIMITATIONS

- The study focus on post-independence patterns may allow it to overlook subtle historical elements or long-term changes.
- Owing to temporal limitations, the analysis is restricted to a specific time frame.
- The study breadth is constrained by its primary focus on the expansion of e-commerce in India and its scant discussion of global e-commerce trends.
- It might not cover important topics like legal issues, digital literacy, or cybersecurity.

8. SUGGESTIONS FOR FUTURE WORK

Further studies on digitalizing India could explore the long-term socioeconomic impacts of digitalization on rural and underserved communities, examining how access to digital technologies influences education, healthcare, and economic opportunities in these areas. Additionally, research could focus on the effectiveness of government policies and initiatives like Digital India in bridging the digital divide, as well as the role of emerging technologies such as AI, Blockchain, and 5G in accelerating digital transformation across various sectors. Finally, comparative studies analyzing India's digitalization efforts with other developing nations could provide valuable insights into best practices and potential challenges.

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